Information on what to do when alarms occur

TTFields therapy display

On
TTFields permanently blue





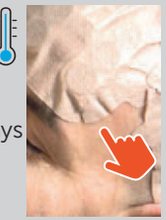
Off
TTFields lights up not blue

DISPLAY AND ALARM TONES	CAUSES	STOP ALARM	ACTION	START TREATMENT
POWER BATTERY ERROR	Battery ALMOST empty 	Press the TTFields button 	0 Switch **OFF**  Replace the battery 	I Switch **ON**  (wait approximately 5 seconds) Press the TTFields button 
3x (short) POWER BATTERY ERROR	Battery empty 	Press the TTFields button 		

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Brief overview of the various alarms

DISPLAY AND ALARM TONES	CAUSES	STOP ALARM	ACTION	START TREATMENT
POWER BATTERY ERROR + TTFIELDS + ERROR flashing **1×** per second TTFields flashing Alarm tone sounds **3× (short)**	**Reminder Start treatment**		→	
POWER BATTERY ERROR + TTFIELDS + ERROR flashing **every 2 seconds** TTFields display **OFF** Alarm tone sounds **3× (long)**	**No connection**	 Press the TTFields button	  Check if the plugs are connected	 Press the TTFields button
POWER BATTERY ERROR + TTFIELDS + ERROR flashing **2×** per second TTFields display **OFF** Alarm tone **3× + 2× (short)**	**Arrays exceed maximum temperature**		**Provide cooler conditions:** • Go to a cooler place • Allow the arrays to cool off for approximately 5–10 min • Check the contact between the arrays and the skin, press the arrays down, and cover with a net if required • Replace arrays if required 	
POWER BATTERY ERROR + TTFIELDS + ERROR switched off **every 2 seconds** TTFields display **OFF** Alarm tone sounds **3× (short)**	**All other alarm indicators**		**Please refer to the user manual** or contact your Optune Gio® Device Support Specialist	

If you are unable to resolve the error alone, or if the plugs are visibly defective, please use the replacement connection cable →



Replacement connection cable

You can find more detailed information in the user manual

or contact your Optune Gio® Device Support Specialist →

24h

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