



Planning ahead



Useful information

To help prevent unnecessary stress and treatment disruption, MyNovocure™ is available to support you before and during your travel! In addition to the 24/7 technical support, we can provide helpful travel information.

Call MyNovocure in advance to prepare for travel

Please contact MyNovocure well in advance of your travel dates so we can help you prepare for your trip with Optune Gio™. Depending on your specific plans, you may be eligible to borrow equipment.

Destination	When to call
Continental United States	no later than 1 week in advance
Alaska, Hawaii, and Puerto Rico	no later than 2 weeks in advance
International Travel	no later than 4 weeks in advance Travel support is not available in all international countries and it is dependent on the approval status of Optune Gio in your destination country. Call MyNovocure for a complete list of countries where Optune Gio is currently supported

Please fill out the information below:

My name _____

My doctor's name _____

Doctor's phone _____

Doctor's street address _____

City and state _____



Call us toll free, any time of day:
1-855-281-9301



Or email us:
support@mynovocure.com



Jeanneane, an Optune Gio user

Patient images reflect the health status of each patient at the time each photo was taken.

MyNovocure™ | OPTUNE GIO™

Travel support

Starting and using Optune Gio

Planning a trip? If your doctor tells you that it is okay, travel may be possible with Optune Gio.

MyNovocure™ | OPTUNE GIO™



Planning checklist



Packing checklist



Travel checklist



Contact your doctor

- Discuss your plans with your doctor to ensure you are able to travel
- If your doctor approves your travel plans, ask for a letter of medical necessity that you can share with airport personnel. It's not mandatory, but it may help ease check-in and security procedures



Confirm the availability of MyNovocure™ support (24/7 tech support)

- Email your travel dates, destination address, and alternate contact information to support@mynovocure.com
- Call MyNovocure to have a TSA letter sent to you by mail or email. The TSA letter will help make the security process easier
- Consult with your airline, cruise line, or train service to ensure your Optune Gio™ carry-on items comply with their security regulations. Be sure to ask how many batteries you can bring on board
- Call the TSA Cares help line at **1-855-787-2227** (toll free) to ask about procedures
- If you are eligible for loaner equipment for your trip, contact your hotel regarding any handling fees. Novocure® is not responsible for hotel handling fees

What to pack

- All of the Optune Gio equipment, including: device with fully charged battery, extra batteries, connection cable and box, and transducer arrays

NOTE: Batteries should be carried on and cannot be checked in luggage. Use the pelican case provided to you, as it can be used as carry-on luggage

- 1-2 sets of arrays in your carry-on bag (in addition to the arrays you are wearing or bringing to stay on treatment throughout the duration of your trip) in the event of climate changes or misplaced luggage
- 3-pronged extension cord for use in a hotel room or airport terminal
- Plastic bags for disposal of transducer arrays
- Electric shaver
- 4-inch x 4-inch sterile gauze
- Supplies needed for array changes, such as gauze, 70% isopropyl alcohol, baby oil, and tape
- Elastic tubular dressing
- Emergency phone numbers for physicians
- Insurance cards
- Novocure identification card
- TSA letter

Planning for the airport

- Please allow additional time to proceed through airport security and to your departure gate. Request special assistance from your airline in getting to your gate if needed

At security screening

- When powered down completely, Optune Gio equipment is safe for X-ray security scanning. Please follow TSA directions accordingly
- Inform TSA that you are wearing a medical device that contains metal
- Make sure a copy of your TSA letter is easily accessible

Prior to departing home

- If you borrowed equipment for your trip, please carefully follow the return shipment instructions that arrived with your loaner equipment
- Please call UPS to arrange for the pickup of your loaner equipment (completely packaged and labeled). It will be returned at our expense. You may also inquire at your hotel if inclusion in their routine UPS pickup is possible
- Call MyNovocure before departing home if you have any questions about the equipment return

MyNovocure travel tip

Carry your Optune Gio User Support Card in your wallet or your Optune device bag for quick reference to MyNovocure support

